

**ENDERS GUARANTEE -**  
**YOUR BARBECUE,**  
**OUR PROMISE**

# COVERED

*Enders*<sup>®</sup>

## The Enders quality promise

Enders grants a voluntary manufacturer's guarantee for all barbecues marked with one of the following guarantee symbols for

**3**  
**YEAR**  
**GUARANTEE**

**5**  
**YEAR**  
**GUARANTEE**

**10**  
**YEAR**  
**GUARANTEE**

For the simple reason that you can expect a lot from our quality.

The duration of the warranty, which you can find on the packaging for example, varies depending on the model and supplements your statutory warranty rights. All further information and details of the warranty conditions can be found at [www.enders-germany.com](http://www.enders-germany.com) or in the operating instructions.

# ENDERS GUARANTEE

## OVERVIEW OF WARRANTY PERIODS

*Enders*<sup>®</sup>

### 3 YEAR GUARANTEE

- SAN DIEGO NEXT
- SAN DIEGO SERIE
- BROOKLYN NEXT
- eCRAVE<sup>®</sup>

### 5 YEAR GUARANTEE

- HYDE<sup>®</sup> SERIE
- CHICAGO NEXT SERIE
- AMARO<sup>™</sup>
- PACO<sup>®</sup> SERIE
- URBAN II / EXPLORER II
- eFLAVOUR<sup>®</sup>
- COLORADO
- BOSTON BLACK

### 10 YEAR GUARANTEE

- UNIQ<sup>®</sup> PRO
- UNIQ<sup>®</sup>
- MONROE PRO
- KANSAS II PRO
- URBAN II PRO / EXPLORER II PRO
- eFLOW<sup>®</sup> PRO

# ENDERS GUARANTEE

## GENERAL CONDITIONS

**Enders Colzman AG offers a voluntary manufacturer's guarantee for all barbecues purchased by the original purchaser and marked with a guarantee symbol. This guarantee supplements the statutory warranty rights and does not restrict them.**

### Scope of guarantee

Enders warrants to the original purchaser of the product that the components are free from defects in material and workmanship, provided the product is installed and used in accordance with the operating instructions. In the event of a defect, Enders will repair or replace the affected part at its own discretion. This warranty is only valid in Europe and only for privately used products.

### The following steps are required to assert a warranty claim:

- The original proof of purchase must be kept and submitted in the event of a warranty claim.
- Photos of the defect and the serial number of the grill should be provided.

### Procedure in the event of a warranty claim

In the event of a warranty claim, the end user must contact our customer service via our website <https://www.enders-germany.com/en/Service/>. Enders will, at its own discretion, rectify the defect by repair or replacement. If repair or replacement is not possible, Enders reserves the right to replace the grill with an equivalent or higher quality model. In some cases it may be necessary to send in defective parts for inspection. The shipping costs will be reimbursed if the defect is covered by the warranty.

### Warranty exclusions

#### Excluded from the guarantee are

- Normal wear and tear, such as rusting, color fading, scratches or dents that do not impair function.
- Damage caused by improper use, improper installation, misuse or neglect of preventive maintenance measures (see BA).
- Damage caused by extreme weather conditions, salty air, chlorine sources, acid rain or other environmental influences.
- Damage caused by the use of non-original parts or unauthorized repairs and conversions.

### Exclusions of liability

Apart from the warranties stated in these terms and conditions, no other warranties are granted beyond the statutory claims. The warranty services are limited to the repair or replacement of the defective part and in no case exceed the original purchase price of the product. For spare parts and accessories, the remaining warranty period of the original warranty applies.

### Scope of application

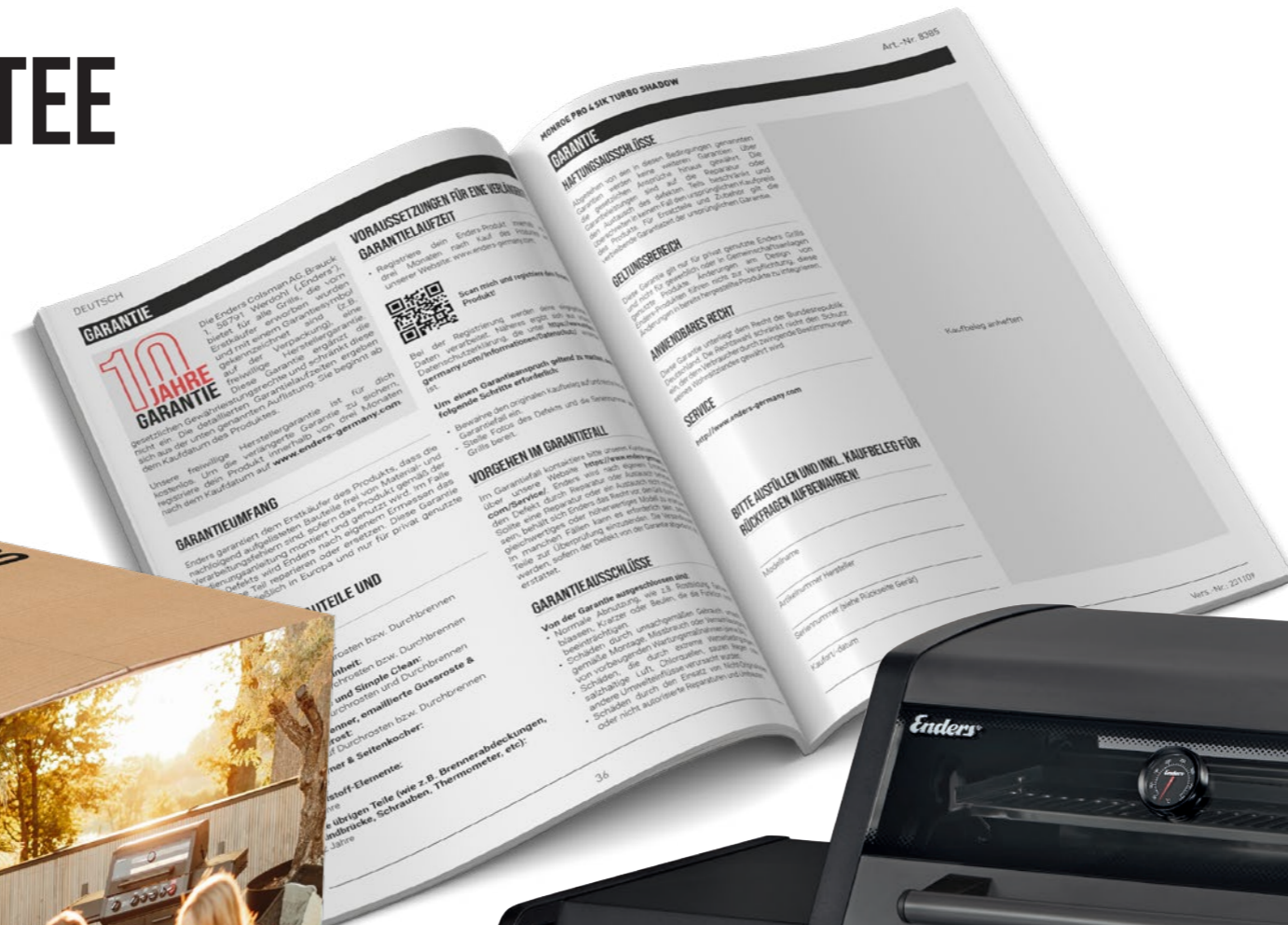
This guarantee only applies to privately used Enders barbecues and not to products used commercially or in communal facilities. Changes to the design of Enders products do not result in an obligation to integrate these changes into products already manufactured.

### Applicable law

This guarantee is subject to the law of the Federal Republic of Germany. The choice of law does not limit the protection granted to the consumer by mandatory provisions of his country of residence.

# ENDERS GARANTIE

## WARRANTY DECLARATION



# ENDERS GUARANTEE

## COVERED COMPONENTS AND WARRANTY PERIODS



### GAS BARBECUES

All information in years.

Series	Cooking bonnet unit*	Combustion chamber unit*	Cruster®	Stainless steel burner*	Enamelled cast iron grid*	Warming grate*	Infrared backburner	Side cooker	Fat tray & Simple Clean*	Plastic components	All other parts
UNIQ® PRO	10	10	5	3	3	3		5	5	3	2
UNIQ®	10	10	5	3	3	3		3	5	3	2
KANSAS II PRO	10	10		3	3	3	3	3	5	3	2
MONROE PRO	10	10		3	3	3	3	3	5	3	2
HYDE®/BOSTON BLACK	5	5		3	3	3	3	3	3	3	2
COLORADO	5	5		3	3	3	3		3	3	2
CHICAGO NEXT	5	5		3	3	3			3	3	2

All information in years.

Series	Cooking bonnet unit*	Combustion chamber unit*	Stainless steel burner*	Enamelled cast iron grid/stainless steel grill surface*	Warming grate*	Fat tray & Simple Clean*	Plastic components	All other parts
URBAN II PRO/ EXPLORER II PRO	10	10	3	3		3	3	2
URBAN II/ EXPLORER II	5	5	3	3		3	3	2
AMARO™ Plancha	5	5	3	3		3	3	2
PACO®/ PACO® ROTATE	5	5	3			3	3	2
BROOKLYN NEXT	3	3	3	3	3	3	3	2
SAN DIEGO NEXT	3	3	3	3	3	3	3	2

### ELECTRIC BARBECUES

All information in years.

Series	Cooking bonnet unit*	Combustion chamber unit*	Heating elements*	Enamelled cast iron grate*	Warming grate*	Simple Clean	Fat tray*	Plastic components	All other parts
eFLOW® PRO	10	10	3	3	3	5	3	3	2
eFLAVOUR®	5	5	3	3	3	5	3	3	2
eCRAVE®	3	3	3	3	3	3	3	3	2

\*for rusting or burning through.